

Gas Lines Newsletter Winter Edition 2015

Editors Note

Hi Everyone,



Welcome to the Winter Edition of Gaslines.

The cold winter days are almost over & it will soon be time to welcome some sunshine, which I'm certain most of you would agree with.

Enjoy this edition & stay safe!

Natasha

In This Edition

Page 2: Directors Note

Page 3: A message from the Senior Manager

Page 4: WH&S Update

Page 5: What do on the weekend?

Page 6: Thought of the Month

Page 7: Employee of the Quarter

Page 8: Interview with Natasha Nedanovska

Page 9: Recent Complimentary Letters

Page 10: Recent Events

Page 12: Up Coming Events, Footy Tipping

Page 13: Employee Service Special, Quote of the Month, 10 Fun Facts & Joke of the Month

Toolbox Talks

TBT# 69: Update to Jemena Construction & Operations Field Manuals - Feb 2015

TBT#70: APA Excavation & Reinstatement Procedure

TBT#71: APA Personal Leadership Assessment

TBT#72: APA Health, Safety & Environment Non Negotiables Policy

TBT#73: APA Attending Gas Escapes & Gas Incidents Procedure

TBT#74: APA Worksite Protection-Traffic/Pedestrian Procedure

TBT#75: APA New Meter Installation work instruction

TBT#76: APA Meter Change work instruction

TBT#77: Fire Extinguisher Memo

TBT#78: APA Memo - 3rd Party Damages & recording details on site

TBT#79: APA - Inspiring Others

TBT#80: APA Toolbox Talk - Traffic Management in the workplace

TBT#81: APA Locating underground Assets Procedure



BIRTHDAYS THIS EDITION

June

Shaun Kristen

Jeff Lockley

Gregory Mack

Peter Magnone

Natasha Nedanovska

Chris O'Keefe

Dennis O'Keefe

Anthony Wallace

August

Aaron Sowter

Steve McDiarmid

Vincent Burnett

July

Lauren Bradley

Troy Castray

Christopher Daly

Marco Di Michele

Dilhan Lamb

Rod Meagher

Grant Peterson

Matthew Piras

Vanessa Sanders

Benjamin Salan

Troy Sutton

Nick Ussia

Fintan Leonard

Directors Note



Welcome to your winter edition of Gaslines

I knew it was inevitable, I knew it was getting closer, but I was still shocked when it arrived – no not winter - the resignation of a long serving employee, friend of so many of us, and pillar of Mac Gas. Mixed emotions prevail still, sadness at the ending of an era, and happiness (maybe jealousy) for his early retirement, with some trepidation and sorrow; I have accepted Jeff Lockley's resignation.

10 years ago early retirement was common, and a goal most would expect to attain, however more recently and following the Global Financial Crisis most of us are known facing the probability of working beyond retirement age, so, I can selfishly wish Jeff was staying past retirement, or I can congratulate him on being able to make the

decision to enjoy life –I choose the latter and wish Jeff and Ursula all the best for their future, and the pending move to a warmer climate - still jealous though!

Without anything unexpected happening between the time of writing and the release of the Newsletter we will have just completed 12 months without a lost time injury, something for us all to be proud of. Maintaining this will be the challenge now, and we all have a responsibility to remain aware of factors that could cause injury or harm. We work in a constantly changing environment, and regularly change a work process to meet the prevailing situation, we must be mindful of the risks this creates, and therefore continually monitor and reassess the situation.

Remember we have a Customer Satisfaction rewards program operating now, if you're not sure how it works, have a chat to your Manager, or call Natasha in HR for details of how you can benefit.

Very soon the days will be getting longer, winter will be history, autumn upon us, and talk will be of Christmas, I hate wishing time away – but gee I'm looking forward to the cold and wet days being behind us.

Think safe, be safe, and help your workmates remain safe!

Chris O'Keefe

Safety Integrity Teamwork Enjoyment

A Message from Senior Manager Tony Ussia



Hi Everyone,

Here we are again in the middle of another cold winter and I can honestly say that each winter peak that I have seen, Mac Gas is really handling it a lot better compared to years gone past. I would say that the new Intergraded Management System (IMS) has got a lot to do with it.

I keep mentioning the word “change” to employees and at times I feel like a “broken record” or CD now days but if you stop and have a think you will realise how much things have changed over the last 15 years. I can vividly remember the days that Dennis and I would say to Chris we want nothing to do with computers, give us a shovel and an oxy torch and we’ll be right.

Well the truth is that Dennis and I were scared of computers and nowadays I carry one in my pocket even when I am on holidays and I must admit I cannot do without it. Learn to accept change, life would be pretty boring without it.

All Operational areas have been working very hard since the last newsletter and the positive results are starting to be very transparent throughout all areas of the organisation. This does not mean that we can sit back and relax as we still have a fair bit of work to get Mac Gas to the next level where we are always thinking of ways to maintain “job security” for all employees and contractors.

Since the last newsletter we have established a new tender team. The other day I was informed that they had tendered to install five street lights for North Sydney Council. Who would have thought that we would be installing power poles with lights (there’s that word again, CHANGE)

I would like to take this opportunity to welcome all the new employees that have joined this great company over the past few months and I look forward to working with you so that we can take Mac Gas to the next level.

STAY SAFE, WORK AS A TEAM AND HAVE FUN OUT THERE.

Tony Ussia

MOTOR VEHICLE AGREEMENTS

Recently you may have been issued with a Motor Vehicle Agreement by your Supervisor/Manager if you drive a Mac Gas Vehicle or may be required to drive a Mac Gas Vehicle.

The purpose of this agreement and subsequent declaration is to ensure that all Macarthur Gas employees / contractors understand their responsibilities when operating company motor vehicles.

No person is to drive or operate any Macarthur Gas owned, hired or leased vehicle without authorisation. Authorisation is provided by the signature and witness of the agreement and with the supply of a Roads and Maritime Service driver history report issued within the previous 3 months. If the driver history report is deemed by the Managing Director to be not acceptable, authorisation will be refused.

If you drive or have occasionally driven a Mac Gas Vehicle and have not completed a MVA please see your Manager and Supervisors immediately, or alternatively please see Natasha in the HR Department.

Please note that Mac Gas will reimburse the cost for history reports paid by you once a receipt has been provided with your signed Motor Vehicle Agreement.



Don't know what to do on the weekend...
**DON'T WORRY WE HAVE IT
COVERED!**

SYDNEY

Markets @ Panthers

EVERY Sunday until November 2015

From 9am to 2pm

Mulgoa Road Penrith South

Matilda the Musical

July 28th to November 8th 2015

Sydney Lyric Theatre

2015 NRL Telstra Premiership Grand final

Sunday 4th October 2015

ANZ Stadium, Sydney

Sydney Boutique Markets

Starts Sunday 2nd August on every first Sunday of the month

Rouse Hill Town Centre

Winter love

WAGGA WAGGA

Eat Local Thursday

Every week from Thursday 23rd July- Thursday 15th of October 2015

Travers Street, Wagga Wagga

Sydney Comedy Festival Showcase Tour- Wagga Wagga

Wednesday 19th August 2015

Burns Way, Wagga Wagga

River and Wren Boutique Markets

On 3 Sunday's: 30th August, 15th November and 13th December 2015

Bourke Street, Wagga Wagga

Riverina Truck Show and Kids Convoy

Saturday 19th September 2015

Foreshores of Lake Albert (Eastlake Drive) Wagga Wagga



With all of the cooking shows on TV over the last few months, we thought we could give you some ideas and inspiration on some quick and easy dinner ideas.

Home Made Pizza

Ingredients

- 3 McCain Pizza Bases
- 1 Capsicum
- Mushrooms
- Onion
- Cabanossi
- Pineapple
- Mozzarella Cheese



Chicken Hokkien Noodle Stir Fry

Ingredients

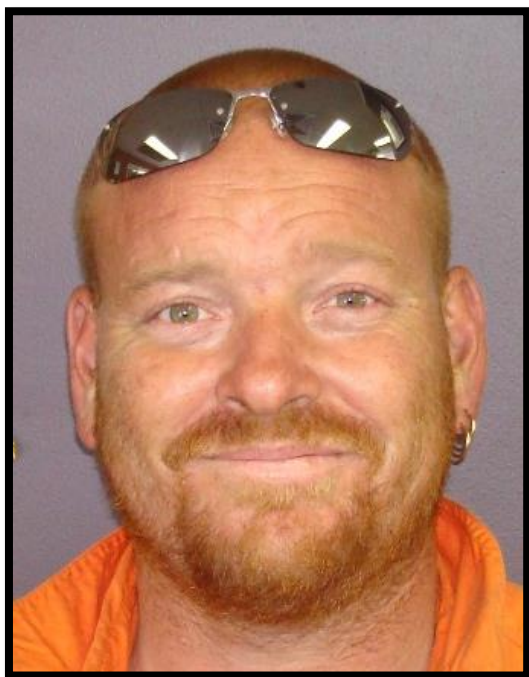
- 3 tbs soy sauce
- 2 garlic clove grated
- 1 tbs white sugar
- 1 capsicum thinly sliced
- 500 g chicken breast fillet finely chopped
- 250 g green beans
- 880 g Hokkien noodles



Method

- STEP 1 Place chicken in cornflour and coat thoroughly.
- STEP 2 In a frying pan on medium heat, cook chicken and garlic until chicken is cooked through.
- STEP 3 Add green beans and cook for 5 minutes.
- STEP 4 Add capsicum and cook for 5 minutes or until soft.
- STEP 5 Add noodles and cook for 5 minutes or until noodles are hot.
- STEP 6 Add bean shoots and stir thoroughly.
- STEP 7 Add sugar and sauces and mix thoroughly, cook for 5 more minutes.

Employee of the Quarter



Congratulations to Michael Robertson for being awarded “Employee of The Quarter“ for his great work ethic and dedication to his job over the past few months.

Keep up the great work!



*** CUSTOMER SATISFACTION REWARD PROGRAM***

Macarthur Gas has recently introduced a new customer satisfaction reward program for personnel who receive a customer compliment.

The initial proposal is a reward value of \$20.00 per compliment, payment to be made monthly by voucher. The Directors will review this each month, and the reward value may be changed depending on the results and value being achieved.

Qualification of a compliment will be accepted by email, web page or Facebook message, letter, or phone call and must be auditable.

Interview with Natasha Nedanovska

Name: Natasha Nedanovska **Age:** 27

Interests & Hobbies: Cleaning, shopping & cooking

Favourite Food: Chicken Volouvants & Spaghetti Bolognaise

Favourite Drink: Mineral Water & a cold glass of coke with ice

Favourite Football Team: Western Sydney Wanderers

Favourite Travel Destination: Europe. My home country Macedonia

Favourite Movie: I don't really have one, but I like "The Holiday"

Favourite TV Show: My Kitchen Rules & Home & Away

Pick one word that best describes you: Perfectionist

Where did you grow up: Bankstown Bro

What is your Five Year Plan: Marry My Best friend in Feb 2016, Travel to Europe for our honeymoon, have at least 2 kids & become a stay at home mummy ☺

What celebrity would you choose to have dinner with and why:

Beau Ryan, because he's super spunky ☺

Who do you admire as a role model and why:

My mum, she never gives up no matter how hard life can get.

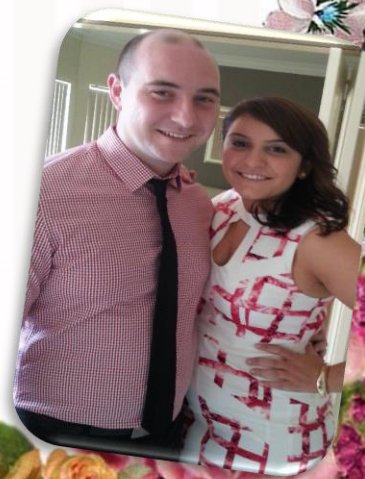
What do you like most about working at Mac Gas:

The laid back culture and Dennis. He always makes me laugh no matter what.

What is one of your worst habit/s? I need to have all the same colour pegs when I hang the clothes on the line.

Do you have any superstitions, if so what are they?

Yes. Black cats. Because every time I drive and they cross my path and Something bad always happens after! I hate them ☹



Recent Complimentary Letters

10:48 AM

Thank you for everything Cassie. I'm very grateful. Ill message you when I hear from them. Thank you for offering to bring it home for me to pick up from you. You really have gone above & beyond. I hope your boss appreciates you & what you've done for me as a customer. Thank you 👍

Hi Vanessa,

Please find attached and below compliments received.

Royal North Shore Hospital.

Good to work with people who know what they're doing.

Mac Gas was a pleasure to deal with right through the whole process. They will definitely use Mac Gas on future projects.

(Troy, Zoran and Aaron).

Regards

Murray Overton
Plumbing Manager

Hi All

We have received 2 compliments in the last couple of weeks.

Compliment from Ross Guena to Tony Ussia in regards to the good relationship Troy Castray is building with him. Troy's reliability communication and ability to get the job done at Edensor Park Medical Centre is outstanding.

Internal compliment from Katrina Overton for Daniel Collins's honesty after Daniel found \$50 in the car park and returned it to the office to track down the owner. This was very much appreciated.

Regards

Murray Overton
Plumbing Manager

Murray,

Jeffery Bruce from 14 Admiralty Way Minto said that he was very happy with the service from Macarthur Gas (Peter & Nick P on sat 6/6). He said they fixed a leak up for him and checked everything really well, they were friendly and did a great job 😊

Regards,

Katrina Overton
Plumbing Planner

Hi Natasha

Thanks a lot for all the work you have done to help us get our work visa, it's much appreciated.

Thanks a lot Mark

Your Feedback is
Important for us !





BOY



Cooper Salan



Chase Thomas Collins

Congratulations to all our employees who have welcomed their little bundles of joy into the world!

Chris Daly & his partner Amy Collins welcomed their son Mason Alexander Daly on 22nd May 2015 weighing 8 pounds 2 ounces

Andrew Collins & his partner Ashleigh Diessel welcomed their son Chase Thomas Collins on 6th June 2015 weighing 2.5kg

Grant & Lisa Peterson welcomed their son Archie John Peterson born 31st July 2015 weighing 7 pounds 6 ounces

Ben Salan & his partner Madison Platt welcomed their son Cooper Salan born 3rd August 2015 weighing 8 pounds 2 ounces



Archie John Peterson



Mason Alexander Daly

FAREWELL JEFF

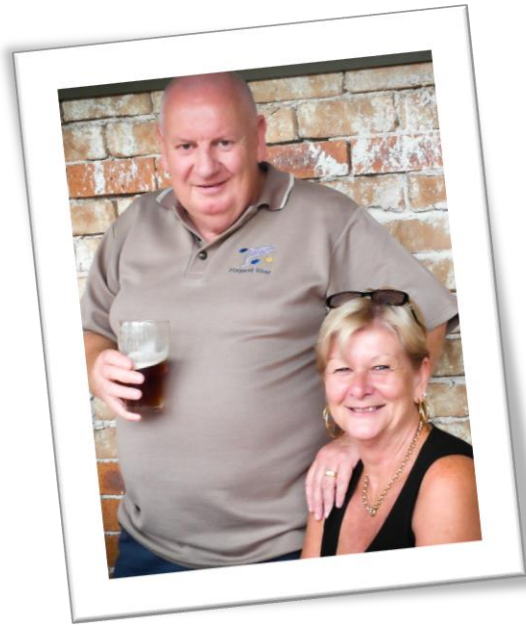
It is with great sadness that we announce our long serving employee Jeff Lockley will be retiring from Mac Gas at the end of August 2015.

Jeff has been an integral part of our business for the past 16 Years.

He started working at Mac Gas in 1999 and has been known as the "GO TO MAN".

He will be dearly missed by all of his work colleagues.

We wish him and his wife Ursula all the very best in the future and we hope they enjoy their retirement together.



Throughout Jeff's time at Macarthur Gas he has been commended for his great work ethic, and commitment. Here are some comments from what his work colleagues think of him.

"In the time I have known Jeff he has always been helpful in any way he can. He has also been the back bone of the company with all the work he does behind the scene"

"A joy to work with, will always put others before himself and help out at any given time, always cheerful and happy"

"Jeff is the go to man, always happy to help anyone. He has taught me a lot of the years and will be dearly missed"

"Jeff is an amazing colleague, mentor and friend and is a valued member of Staff Company wide."

"Jeff has been a part of Mac Gas' heart and soul. I love him and will always treasure what I have learnt from him, both work and personally."

Up coming events



Footy Tipping

Current standings for the Mac Gas Footy Competition as at the end of Round 21

- ❖ Stephen Kearnes in First place on 98 points
- ❖ Keven Gambell, Cassie Pignataro & Sarah Jeffes
Equal Second with 96 Points.



Employee & Family Service Special



Winter Service Special
For ALL Employees

Beat the cold snap and have your room
heater serviced

For ONLY \$60.00



Quote of the Month & 10 Fun Facts

Be thankful for what you have;
you'll end up having more.
If you concentrate
on what you don't have,
you will never,
ever have enough.

- Oprah Winfrey

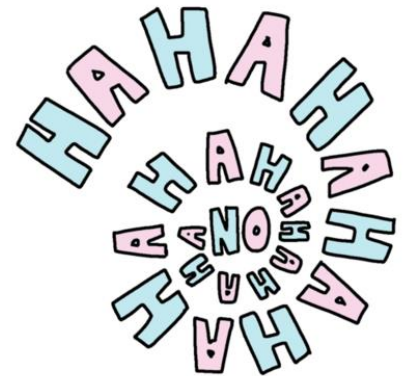
10 FUN FACTS

1. You can't wash your eyes with soap.
2. You can't count your hair.
3. You can't breathe through your nose, with your tongue out.
4. You just tried no. 3
6. When you did no. 3 you realized it's possible, only you look like a dog.
7. You're smiling right now, because you were fooled.
8. You skipped no. 5
9. You just checked to see if there is a no. 5
10. Share this with your friends to have some fun too! :-)

Joke of the Month

A guy goes to a supermarket and notices a beautiful blonde who waves at him and says hello. He's rather taken back, because he can't place where he knows her from, so he asks, "Do you know me?" To which she replies, "I think you're the father of one of my kids."

Now he thinks back to the only time he has ever been unfaithful to his wife and says, "Oh my god, are you the stripper from my bachelor party that I laid on the pool table with all my buddies watching, while your partner whipped me with wet celery and then stuck a carrot in my butt?" She replies, "No, I'm your son's math teacher."



Macarthur Gas Pty Ltd
Gas Lines Newsletter

Winter Edition 2015



Created by
Natasha Nedanovska
&
Amy Wheatland