

Gas Lines Newsletter

Spring Edition 2014

Editors Note



Hi Everyone,
Finally we are well & truly over the horrible cold winter and slowly welcoming the pleasant summer days.

As this is the final editions of Gas Lines for 2014, Mac Gas would like to wish you & your families a safe & happy Christmas & all the best for 2015.

Stay tuned for the Gas Lines "**Christmas Special**" which will be issued at the beginning of December.

To stay in tune with what's happening like our face book Page.

Natasha



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★September

Gary Ainscough
Scott Borchers
Tracie Elvidge
Fred Ghaby
Donald Jory
Murray Overton
Cassandra Pignataro
Karina Portelli
Isaac Jones
William Bullock

★October

Gokhan Akturk
Karen Borchers
Lutz Borchers
Ben Hennessey
Wayne Jones
Steve Micallef
Sean O'Keefe
Justin Pascoe
John Origlia
Eddie Zajac
Peter Watt
Eddy Colusso

★November

Gregory Le-Merton
John O'Mahony
Tony Ussia
Greg Whitton
Mick Cownie
Zac Houzaife
Kerry Foley

Toolbox Talks

IMPORTANT: If you haven't read any of these toolbox talks please speak to your Supervisor or contact HR to obtain a copy.

- **TBT# 47** - APA Work Instruction - Temporary Repair with clamps
- **TBT# 48** - APA Work Instruction - Domestic Meter Bar Installation
- **TBT# 49** - Fitting of Gas Meters near Telstra & Foxtel Boxes
- **TBT# 50** - Incomplete Works Marking
- **TBT# 51** - APA Safety Bulletin - Sunhat Initiative
- **TBT# 52** - Jemena Bulletin - Wiring of Hydrus Pulse & LBUS Hot Water Meters

Director Note



Wow, Can you believe we are approaching the end of the year? It's hard to believe isn't it? On the bright side we have our Christmas Party just around the corner – and the chance to spend some quality time with family and loved ones, catch up with friends and recharge our spirit.

I would like to take the opportunity to thank each and everyone one of you who have been instrumental in the successful implementation of our Quality Management System and Accreditations, especially the Business Support Team who seem to be constantly involved in audits, always stressful no matter how prepared you are!

In the last edition I made mention of our safety performance and the improvement we were seeing, unfortunately we have had 3 lost time injuries, along with a few medically treated and near miss incidents since. Strains being a common injury caused by Slips/trips and complacency a common finding, are we focusing on the high-risk activities, whilst becoming complacent to the risks associated with routine activities? As we are coming closer to the hot summer days please remember staying protected and hydrated will help you remain diligent and focused on your surroundings.

Over the last couple of months there has been a focus on our company image, Dennis and Tony have been on the lookout ensuring our uniforms and vehicles are kept neat and tidy, while the Business Support area have been working on freshening up the premises, de-cluttering and spring cleaning, don't be surprised if you receive a friendly tap on the shoulder when you let your image slip!

Overall this year has been tough but productive, as always there have been great achievements to celebrate, and not so good results to learn from, I take confidence from our ability to pull together as a team, and appreciate your loyalty that helps us through those not so good times. One way to show our appreciation is at our Christmas Party (see upcoming events section for more details) I look forward to seeing you there and celebrating the year's achievements together.

Although this is the last edition of Gas Lines for 2014, there will be a small "Christmas Special" at the beginning of December, so I will save my Christmas wishes until then.

For now, stay aware and Stay Safe!

Chris O'Keefe

A Message from Senior Manager Tony Ussia



This has been one of the quietest winter's I have seen in many years! There is no doubt that the 18% increase in Natural Gas tariff prices has something to do with it when it comes to new customers, but at the end of the day Gas will remain a energy of choice because it represents so many benefits over the alternatives, before you know it business will be back to normal.

Over the past year there has been a massive change in the Gas Networks area, and I appreciate the efforts of Neil Lamb. His perseverance and determination has set a fine example for all of us. We recently had to turn away good crews due to lack of work, which is disappointing from a Business point of view. I recall not so long ago where we were desperate for skilled workers, one of my favourite sayings is "the tide always turns" and it certainly has in this area – for the short term anyway.

The Civil area has also come a long way over the past year, however with the good there is always some bad. There has been substantial time and effort put into new tenders and disappointingly the results have not been what we would have hoped for, not always due to our ability or price but delays and unfavourable timing. Sal however has been on top of all of this with his clients to ensure we can continue with these tenders. Our Project Engineer Fred Ghaby is now out of his probation period and is working very well within the Civil Team under his mentor Sal. On another note Sal has announced that he and his wife Stephanie are expecting their first child, a baby girl in the early weeks of February. On behalf of the whole team I would like to wish Sal & Stephanie all the best throughout this special journey in their lives.

Our Plumbing team is kicking goals, winning good projects, thanks to the leadership of Murray and Troy. Their efforts to set high standards of quality and customer satisfaction have been rewarded by substantial increases in work, now their challenge is finding additional plumbers to join their team! I always have people saying "I saw a Mac Gas truck today" which indicates the money we are investing in our vehicles and sign writing makes a statement. When you look at the plumbing trucks on the Mac Gas website they do look pretty good and although there are hundreds of plumbing and civil trucks around I think ours have just enough difference to be more noticeable.

The Riverina is becoming a lot more manageable with more emphases on planning rather than reacting. I congratulate Peter for his persistence, ensuring his team are all working together and understanding their client's requirements. The insertion project is going extremely well and with the assistance of our client it is also much better planned. Bevan (Stores & Assets) is now assisting with control of assets in the Riverina including testing and tagging of electrical equipment, and calibration of measuring instruments.

The other day I received an email from one of our Managers in response to our "10 to 1" meetings and identifying areas of wastage. They pose the question if we really consider the price of fuel when filling up our company vehicles. This Manager said that he did make the effort to pick out the cheaper servo's in the area and often would make the effort to check which service station was cheaper before filling up. The idea that this Manager and one of his colleagues came up with was that its sometimes the smaller costs that are over looked, and that these could often lead to worthwhile savings when considering the number of vehicles in our fleet and the effect over 12 months (yes small things do add up!) couldn't that be better spent! I must admit I go to the same service station all the time but I never really look at what price they are selling diesel for. I will from now on and I have been told to try and fill up on a Tuesday.

As this is the final edition of Gas Lines for 2014, I would like to take this opportunity to wish you all the best for the rest of the year, Christmas and for the New Year 2015. Please stay safe, work as a team and have fun out there.

I look forward to seeing you all and catching up at the Mac Gas Christmas Party.

Anthony Ussia

A message from Gas Networks Manager Neil Lamb



We are now into the 4th quarter of the year and enjoying that beautiful spring weather, where has the year disappeared to? Briefly I would like to thank the R&M / Construction team for their efforts in striving for continued improvement throughout the year. The efforts are recognised and highlighted in our monthly client score card with the month of August 2014 being our best result thus far. Keep up the good work team we still have more improvement to make but are well on the way of reaching the ultimate 100% target.

Commencing October 2014 we will be changing our tool box meeting format to one set day per month. This will enable full team interaction followed by a BBQ breakfast for all concerned. The intention of these tool box talks is to go through current issues effecting our works, safety in the work place, review of safety grams issued for the month as well as feedback from the field employees and contractors.

We will also review the past month and concentrate on issues requiring improvement. We will also have 1 x ZNX representative present on a rotating system to enable the client to also have input into these valuable sessions. As Manager of the team I would also appreciate any feedback you have prior to the commencement of these monthly meetings and or suggestions of any issues you would like discussed in the open forum.

As the year draws closer to an end and we are all becoming a little lethargic and tired it is even more so important that we think before we act and stay vigilant in respect to safety in the work place.

As this is the final edition of Gas Lines for 2014 i would like to wish you and your families a safe and happy Christmas and all the best for the New Year.

Until the next edition enjoy the colours of spring and stay safe.

Neil Lamb

A message from Plumbing Manager Murray Overton

I can't believe it's the last news letter of the year, It doesn't seem that long ago we were planning for the winter rush. This year has been non-stop and I would like to take this opportunity to thank all of my team for the outstanding effort and results we have seen throughout the year. Everyone has stepped up and put in a huge effort which I have appreciated. It is good to see everyone jumping and helping each other again.

Through this we have more than doubled our work load for Department of Commerce finally seeing substantial work outside our general gas scope.

A large portion of this work is currently being run by Justin Pascoe who has had excellent feedback from the client. During the last couple of months and hopefully through into next year he has had Mac 74 working along side him and his team out at Ashcroft.

They have all worked exceptionally well together and are exceeding all client expectations. Thanks to all of you for this effort.

To finish up I would like to wish everyone throughout Mac Gas a safe and happy Christmas.



A message from Riverina Manager Peter Magnone



Wow can't believe it is 12 weeks until Christmas how time flies. Good to see the cold weather has gone.

In the Riverina we have been very busy for the last few months undertaking mains extension jobs and also the day to day general mains and services contract.

In the coming months we have a steel main job on Farrer Road and also need to install a cocon "high to low pressure regulator pit" also known as a "black box".

We will also be carrying out RTU (remote terminal unit) and solar panels installation which is a first for us down here. There will also be another mains extension job coming up in the TAG area (Tumut, Adelong and Gundagai). This is certainly going to keep the Riverina busy.

Mains renewal has been going along nicely and we are already ahead of our target.

In the coming months the weather in the Riverina is sure to heat up immensely. I want to remind all staff to take care in these conditions.

I would like to wish all staff and their families all the best for Christmas and the New Year.

Up the Gundagai tigers!

Peter Magnone

A message from Civil Manger Sal Khachan



Finally winter is over and we are heading towards the warmer time of the year. The Civil Team has been working hard on multiple projects during the winter period from a integrity dig at the Concord West Railway Station to the installation of a steel pipeline in Marsden Park.

Mac 1 has also done a great job out at Appin where they constructed pipe supports on the High Pressure Main where it comes out of the ground.

Also would like to congratulate the Mac 1 boys – Daniel Coombes and Patrick Hodder on their respective grand final wins in their local Rugby League competitions.

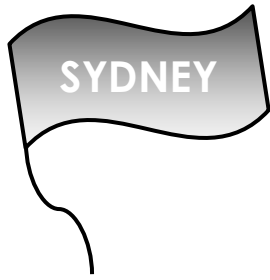
As this is the final edition of Gas Lines for 2014 i would like to wish you all a Merry Christmas. I hope you enjoy the Christmas break and return in 2015 refreshed ready for a BIG Year!

Until then please stay safe and see you at the Mac Gas Christmas Party.

Sal Khachan



Above are the Pipe supports that Steve McDiarmid (MAC 1) and his team built on the HP 850mm Main at Mallaty Creek.



Weekend NOTES

Dirty Dancing — The Classic Story On Stage
28th November — 21st December
Lyric Theatre

Wicked The Musical
Capitol Theatre
20th Sep — 30th Oct
2014

Cobbitty Village Markets
Saturday 4th Oct - Sunday 6th Dec
2014
Cobbitty Road Cobbitty

NRL Telstra Premiership
5th October
ANZ Stadium

Carols in the Domain
Royal Botanic Gardens
Saturday 20th December

Markets at Panthers
Sunday 19th Oct — Saturday 20th Dec 2014
Mulgoa Road Penrith

WAGGA

Wagga Garden & Outdoor Festival
25th & 26th October 2014
Wagga Botanic Gardens

Markets by the Lake
Sat 25th Oct 2014 &
selected dates until Dec
2014
Apex Park, Lake Albert

TASTE Riverina Food Festival
1st October — 31st October 2014
Various Venues throughout Wagga

Little Big Day Out
2nd Oct 2014
Civic Centre Precinct

150th Wagga Show
2nd — 3rd Oct 2014
Wagga Wagga Show
Grounds, Bourke Street

Results of WHS Consultation

It is a legal requirement for all businesses in NSW to consult with employees on Workplace Health and Safety that may affect them in the workplace. This requirement is contained in the WHS Act 2011 as a 'Duty to consult'.

The best outcomes in WHS come when employees are involved in the process. Consulting with employees and having a formal mechanism to do this is an effective way of involving employees in Workplace safety.

Macarthur Gas recently discussed and consulted with employee's the requirement to consult on Workplace safety and to decide and agree on which form of consultation arrangement you will have.

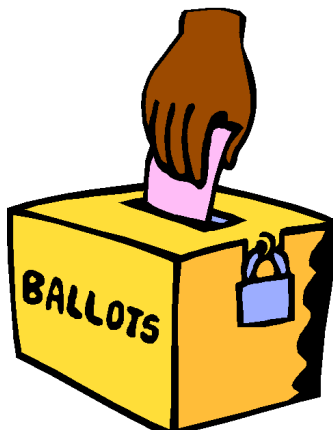
You were issued with a ballot slip and had the options of choosing;

1. WHS Committee/s
2. WHS Representative/s
3. Other agreed arrangement (our current arrangement)

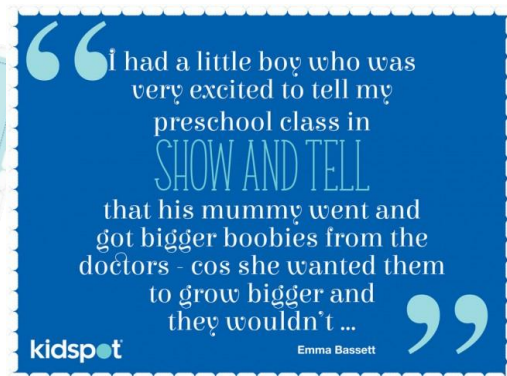
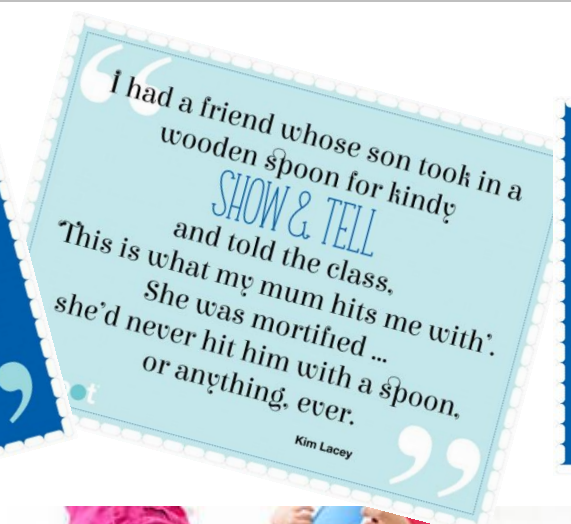


DECISION

On the Monday 18th August 2014, it was decided by the employee body that the WHS Consultation processes to be undertaken are ***'Other Agreed Arrangements'***.



Do you recall silly things kids say.. here are some we found!



Employee of the Quarter



Congratulations to Grant Peterson who has been awarded "employee of the quarter".

Grant has continuously been commended by the APA group for his commitment and dedication with his work. He is an excellent role model to all his work colleagues.

Interview with Okhan Akturk

Okhan has been employed at Mac Gas since 2011, starting off as a Walker in the Water Metres department, moving into a Planner position for AUM and now a planner for R&M (Gas Networks.)



Name: Okhan Akturk

Age: 21

Interests and hobbies: Gym, Bike Riding, Football, Poker

Favourite Food: Pizza, Pasta, Burgers – Anything delicious really

Favourite Drink: A nice cold coke

Favourite football team: Manchester United

Favourite travel destination: Barcelona

Favourite Movie: Gone in 60 Seconds



Pick one word that best describes you: Not sure, I love sleeping, so maybe sleepy!

What is one of your worst habits: Biting my nails

What is one of your most embarrassing moments: probably dropping my motorcycle the first day I bought it.

Where did you grow up: In the suburbs of Auburn before moving to Gods country "the shire" ha-ha

What is your 5 year plan: start studying next year, another holiday and the rest yet to be decided

What celebrity would you choose to have dinner with and why: Bill Gates, because he is the richest man alive & to say you've done that would be awesome.

Who do you admire as a role model: Dan Bilzerian

What do you like the most about working at Mac Gas: The easy going & friendly Atmosphere



Recent Complimentary Letters

To Whom It May Concern,

Keven and his team from MacArthur Gas attended to our gas connection service at Maroubra.

The installation was successfully completed. We were extremely pleased with the quality of service provided. Keven was helpful, polite and professional at all times.

Sincerely,
Belinda Jones



Pete,

Please pass a well done onto James and Ben regarding site safety and the strong safety culture that has been adopted by this crew, at the same time I thank you for your attitude and leadership towards safety.

Zero harm can be achieved.

Regards,
Alan Moulden
APA



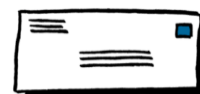
Good Morning Team,

Please pass on to Macarthur Gas a huge thank you from the customer Robyn Crockford as she would like to pass on a huge thank you to the team for the wonderful work completed by the boys in the install of gas line in appalling conditions last Friday.

Robyn would also like to thank the boys for cleaning up the site after completion. They did a wonderful job.

Wonderful feedback and well done Team – thank you

Kindest Regards
Andrea
Gas New Connections NSW



Recent Events

On Friday 1st August 2014 Macarthur Gas employees wore Jeans to support the Jeans for Genes Day Foundation.

Thank you to all Personnel who got involved, wore jeans, purchase merchandise and raised money for this cause.

We raised a Total of \$180.00



Congratulations to Ricky Collins & his Partner on the birth of their baby boy
Jackson Richard Collins
born on Tuesday 22nd July 2014.



Friday 22nd August 2014 was Daffodil Day.

Mac Gas employees wore yellow and purchased merchandise to support this cause.

We raised \$77.00.

Thank you to those who got involved.



Congratulations to Nick Ussia who has been awarded with a safety Award from the Leighton Group in Hexham.

In Recognition he was gifted with a \$50 Bunnings card and a pair of bolle sunglasses.



Congratulations to *Sarah Jeffes* (Accounts Receivable) & her Husband Ryan who got married on Saturday 6th September 2014. Mac Gas would like to wish you both lots of love, happiness and prosperity in your future together as husband and wife.

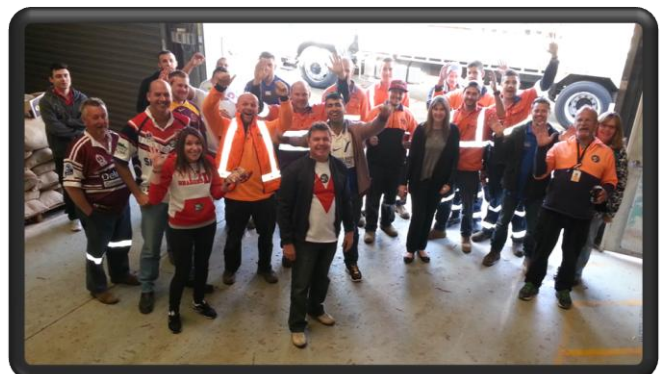
On Friday 5th September 2014 all Mac Gas personnel got involved in Footy Colours Day to support the fight against cancer.

Football is about spirit, strength, courage and the fight to win.

Every year on the first Friday in September, Fight Cancer Foundation asks all Australians to show their true colours and wear their favourite football team's colours.

A BIG thank you to everyone who came along participated and wore their favourite team's jersey and donated to this wonderful cause which helps raise vital funds for children and teens living with cancer.

Mac Gas raised a total of \$290.00!



Happy 80th Birthday Gordy!

In September we celebrated a special Milestone for our dear friend and colleague Gordon O'Keefe (also known as Gordy) who turned 80 Years Old.

Macarthur Gas presented Gordy with a Limited Edition Parramatta Eels Book.
We hope he enjoys reading the book and we wish him all the best!



Footy Tipping

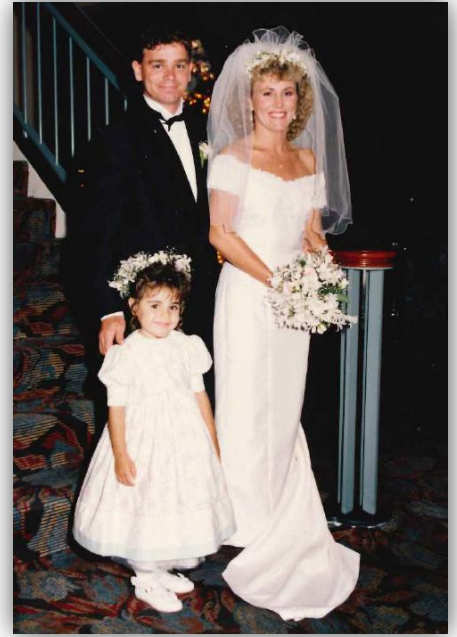
The Footy Season has finally come to a close for 2014 and so has the tipping competition.

Thank you to everyone who participated and congratulations to our Equal First Place winners **Tony Ussia & Don Jory** who received \$375 each with 118 points.

The Runners up are;

Equal 3rd – Gokhan Akturk, Paul Bennett, Butch Borchers, Karen Borchers, Keven Gambell, Rod Meagher & Cassie Pignataro - \$22 each with 116 points.





This is Alyce as a Flower Girl at Dennis & Robyns wedding over 20 years ago.

September was a very Special Month for Tony Ussia as his daughter Alyce got married to the love of her life Enzo.

We would like to congratulate Tony, his wife Anna and the rest his family on this very special moment in their lives. We wish Alyce and her husband Enzo lots of, love, happiness and good health in their future together.

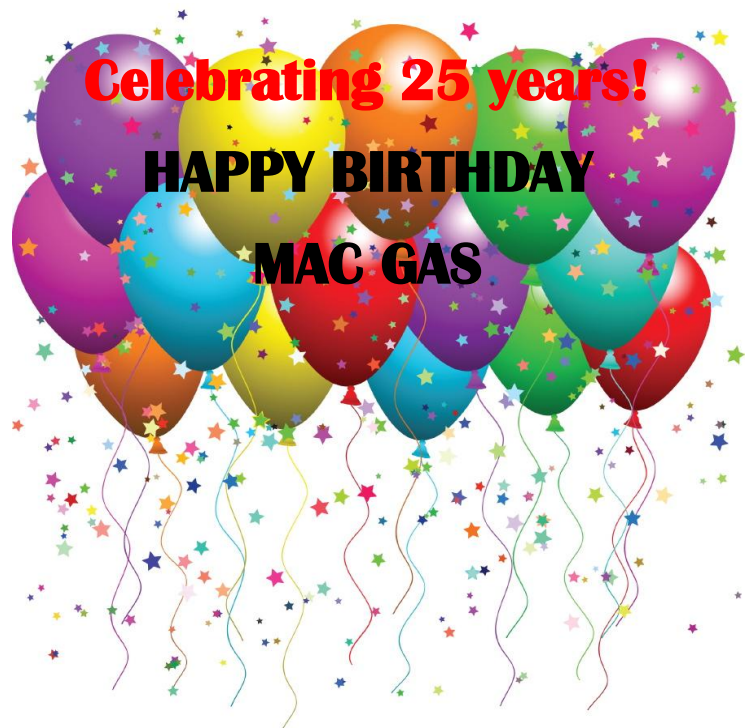


Congratulations to Natasha Nedanovska (HR) & her fiancé Steve on their engagement. We wish them all the love and happiness in their future together.



the **lunch** room

Mac Gas now has a new lunch room for all personnel to utilise.
It is the old meter pick up room located near the side entrance of
the building.
Please ensure you clean up after use and throw out any unwanted
rubbish.



*On the 9th October 2014 Mac Gas
celebrated their 25 Years.*

*Congratulations to Chris and Dennis for
reaching this wonderful Milestone.*

*We wish them all the best in the future with
their Business Endeavours!*

Up coming events



Employee Service Special

Mac Gas Special for Family & Friends

Summer is just around the corner.... so there is no better time to install a gas BBQ point:

- Never run out of gas half way through cooking
 - No need to take your LPG gas bottle to be replaced
 - Natural gas connection available
 - Conversion of BBQ from LPG/ Natural gas

With every BBQ gas point installed we are offering a FREE additional gas point to all Mac Gas Personnel & their family.



**Spread the word and call
8786 3820 for more information**
Limited time only, conditions apply!

Jokes of the Month

- ★ A husband and wife are trying to set up a new password for their computer. The husband puts, "Mypenis," and the wife falls on the ground laughing because on the screen it says, "Error. Not long enough."
- ★ What did one saggy boob say to the other saggy boob? "We better get some support before someone thinks we're nuts!"
- ★ Wife: "How would you describe me?"
Husband: "ABCDEFGH IJK."
Wife: "What does that mean?"
Husband: "Adorable, beautiful, cute, delightful, elegant, fashionable, gorgeous, and hot."
Wife: "Aw, thank you, but what about IJK?"
Husband: "I'm just kidding!"
- ★ Two blondes fell down a hole. One said, "It's dark in here isn't it?" The other replied, "I don't know; I can't see."



Quote of the Month



*Thank you for reading the final edition of
Gas Lines for 2014.*

*We hope you have enjoyed all of the editions this year.
Please feel free to send through any funny stories, photos, jokes or
encounters for future Newsletters.*

*Until the Gas Lines Summer Edition 2015 please take care, stay safe, and
have a lovely Christmas and New Year.*

See you in 2015!

Stay tuned for the Gas Lines “Christmas Special” in December.



Macarthur Gas Pty Ltd
Gas Lines Newsletter
Spring Edition 2014



Created by
Natasha Nedanovska