



**IMPORTANT INFORMATION REGARDING
YOUR GAS APPLICATION**

PLEASE NOTE:

**This application is unable to be processed effectively unless
ALL fields are completed (including date of birth).**

Details such as Lot, DP & House numbers can be sourced by calling your local council.

Please also ensure that the meter position is clearly marked and plumber's license number is filled in
as this is a legal requirement.

FAX COMPLETED FORM TO: 02 6331 1644

OR Post to:

PO Box 1995, BATHURST NSW 2795

If you have any questions don't hesitate to contact your connection representative:

Mick Buckley - 0427 103 110

Mark Denyer – 0425 322 281

Ross Hutchison – 0408 865 019

or call our office on: 02 6331 1777

Natural Gas Supply Agreement New South Wales

FAX COMPLETED FORM TO:
(02) 6331 1644



1. My details

Title First name

Surname

Date of birth / /

Phone numbers

Home

Work/ Mobile

Email address

By providing an email address you agree to receive marketing information by email, until you ask us to stop.

Supply address

Lot no Deposited plan no

Flat no House no

Street

Suburb

State Postcode

Billing address (if different to supply address)

Flat no House no

Street

Suburb

State Postcode

2. Natural gas prices

These are the standard published natural gas rates applicable to your supply address at the time of us making this offer. We may vary the Charges by notice to you. Separate network charges may apply.

	Charges GST excl	Charges GST incl
First 5,500 MJ/per qtr	<u>1.611</u> <u>¢/MJ</u>	<u>1.7721</u> <u>¢/MJ</u>
Balance	<u>1.509</u> <u>¢/MJ</u>	<u>1.6599</u> <u>¢/MJ</u>
Supply Charge	<u>42.17</u> <u>per qtr</u>	<u>46.387</u> <u>per qtr</u>
Request for Service fee	<u>\$200</u>	<u>\$220</u>

3. My acceptance

Signature

Name of signatory (print name)

Acceptance date / /

We'd like to continue sending marketing information to your contact details even after your energy agreement ends until you ask us to stop. Please tick the box if you're the account holder or nominee and you agree.

Important notice to the purchaser: By signing this Energy Offer, you are providing consent to connect with Origin and understand that the Terms & Conditions of the Negotiated Customer Supply Contract will apply to this Agreement. You also give Written Acknowledgement (please see leaflet) as required under the NSW Marketing Code of Conduct.

Things you should know

Your Contract is confirmed and will be taken to be effective from the date your gas meter is installed at your property. You do not need to do anything else with this confirmation, but we do recommend you check these details and read through the enclosed Contract Terms. Please keep these documents in a safe place for future reference.

You have a 10 business day cooling off period available to you from the date you sign this Contract schedule.

For new customers transferring to Origin, supply under this Contract will begin when your transfer is complete. This is likely to be the date of your next scheduled meter reading. For existing Origin customers the new Charges and other terms will apply after the cooling off period.

If you wish to terminate your Contract after the cooling off period you must give us 20 business days notice; however, all rewards and/or benefit entitlements will be discontinued upon cancellation.

Additional fees and charges apply in accordance with your Contract Terms. For further information see originenergy.com.au

Please read the Customer Written Acknowledgement Statement below, which summarises important information about your Contract as required by NSW regulations.

Customer Written Acknowledgment

By providing consent to connect and install my natural gas supply to Origin I acknowledge I have received the following information relevant to my Energy Offer:

- a. The retailer (“we” or “us”) is Origin Energy LPG Limited (ABN 77 000 508 369) of 264-278 George Street, Sydney NSW 2000. Contact us at 13 24 63 or originenergy.com.au
- b. A commission is paid by us to a marketer for the introduction of your business.
- c. The Contract for supply of gas will apply to the supply address detailed in the Contract Schedule.
- d. This Energy Offer will remain valid for 10 business days from the day you provided us with your consent to transfer or the date you provided verbal consent by telephone.
- e. This Contract does not have a fixed term.
- f. The Charges in the Contract Schedule are inclusive of all energy costs. Please refer to your Contract Schedule and Contract Terms for information on any additional fees and charges that may apply to your Contract.
- g. The terms of this Contract are the same as those offered as a standard form customer contract by the standard retailer in your area to which you have a right under the Regulatory Requirements.
- h. If you wish to terminate your Contract after the cooling off period you must give us 20 business days notice, however all rewards and/or entitlements will be discontinued upon cancellation.
- i. We are responsible for arranging Customer Connection Services (as defined in the Regulatory Requirements) under our Contract with you, should they be required.
- j. We may ask you to pay a security deposit or charge in circumstances permitted under the Regulatory Requirements.
- k. Your Contract may be subject to an early termination fee. For more information on the nature of such fees and the circumstances in which they may apply, please refer to your Contract Schedule and Contract Terms. We will not apply a fee if you vary your gas consumption
- l. If you have an enquiry or complaint relating to our service, you are advised to call us on 13 24 61. All written enquiries will be answered within 5 business days. If you feel the matter has not been resolved, the complaint will be reviewed by a higher level of management within our organisation. If you still do not believe your complaint has been resolved, you can contact the Energy and Water Ombudsman on 1800 500 509, or 1800 500 529 for hearing impaired persons.
- m. Your Contract is subject to the NSW Marketing Code of Conduct for gas and electricity which binds us as a marketer in the NSW energy market.
- n. Your Contract is confirmed from the date you receive this Energy Offer in writing and will become effective from the date your gas meter is installed at your property. You have a 10 business day cooling off period available to you from the date you provided consent to transfer to us. You may cancel this contract by telephoning or writing to us on the number or at the address listed above.
- o. For new customers transferring to us, supply of energy under this Contract will begin when your transfer is complete. This is likely to be the date of your next scheduled meter reading. For our existing customers the new charges and terms and conditions pertaining to this Energy Offer will apply after the cooling off period.
- p. By providing verbal or written consent to this Contract, you acknowledge that you have chosen to transfer to us as your energy retailer.
- q. Please note that:
 - i. This Energy Offer is not transferable to another supply address.
 - ii. If applicable, the Green Gas contribution will be included in the Supply Charge on your gas bill.
 - iii. You may be contacted within the next 14 business days as part of our quality assurance procedure.
 - iv. You can pay your bill in person at an agency or payment outlet, by mail, direct debit (by agreement), phone or by other methods we make available to you. Your billing period will reflect your meter read frequency.
- r. If we haven't provided Contract documents to you at the time you gave consent to accept the Energy Offer, we will send these to you within two business days (or as soon as practicable) of us receiving your consent.
- s. The full terms and conditions setting out your rights and obligations in respect of the supply of energy under this Contract are set out in the Contract Schedule and the Contract Terms. If you would like further information on instalment plans, energy rebates for life support appliances, energy competition or your rights and obligations under the Marketing Code of Conduct, please contact us through the contact details listed above.